



Usage Management is part of the Customer Experience solution and allows operators and corporates to monitor and manage usage behaviour and transform itemized usage data into actionable tasks.

Key Features:

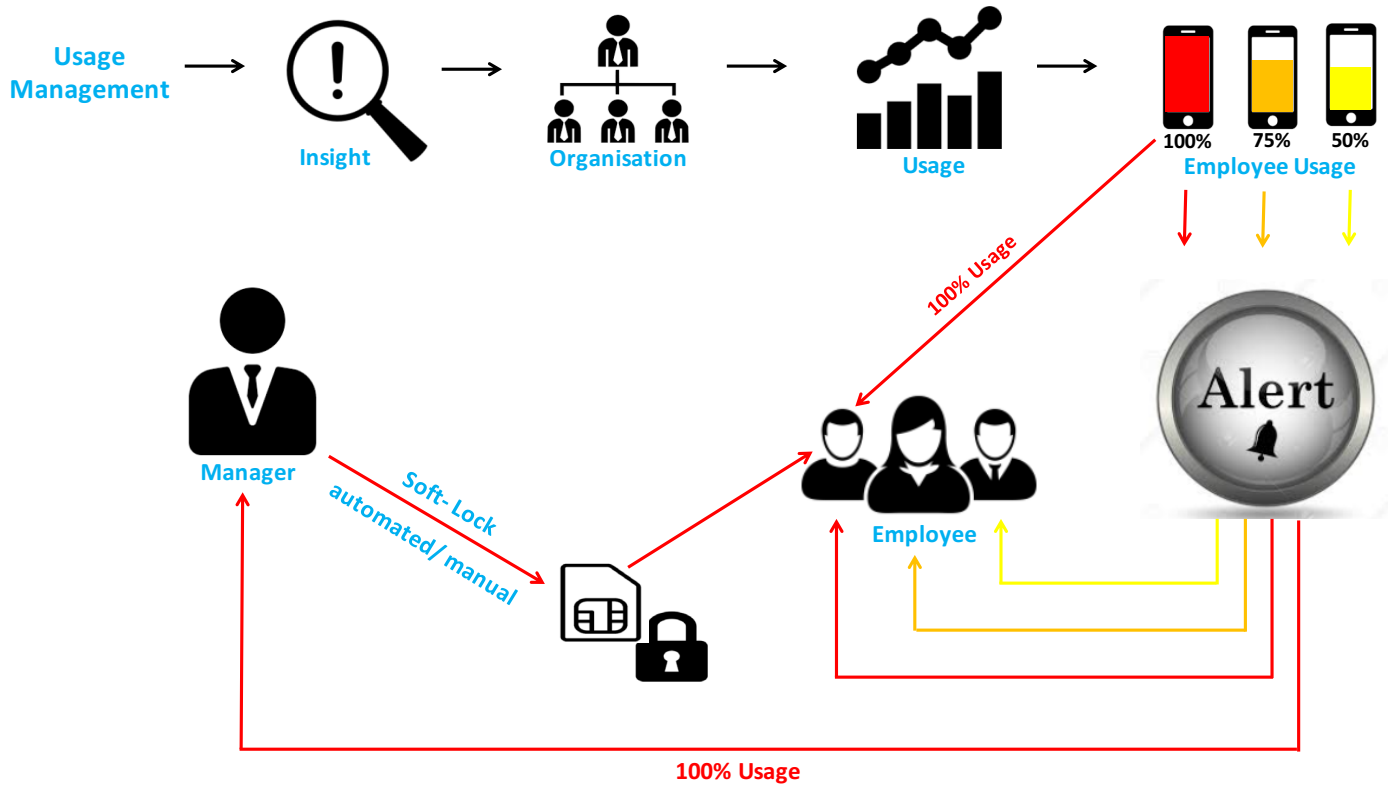
This solution helps operators and corporates to:

- ✓ Identify and manage resource utilization.
- ✓ Optimize capacity, route & vendor development.
- ✓ Alert and notify on usage limits.
- ✓ Provide forensic records of all usage.

Benefits:

- ✓ Displays the company's telecommunications spend regarding voice, SMS, data, hardware and bandwidth for business and personal use.
- ✓ Identifies if fair usage caps are reached through business or personal usage.

How it Works:



About Adapt IT

Adapt IT is a leader in ICT (information and communication technology) market through the provision of turnkey solution to the Education, Manufacturing, Energy, Financial Services, Hospitality and Telecommunication sector, employing over 1000 technology professionals and servicing more than 10 000 customers in 40 countries.

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